

LibraryCrunch

Service for the Next Generation Library: A Library 2.0 Perspective by Michael Casey

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Naive Questions

Via [Mark](#) comes [this good post](#) on the usefulness of naive questions:

One of the grand challenges of life — one that's magnified in the business world — is to see old things through new eyes. We work long and hard to build up our expertise, and it can be hard to let it go; among other things, our pride likes to get in the way...

...Good naive questions ought to have the potential to embarrass you. No one enjoys the discomfort of embarrassment. Many of us can't even bear to say "I don't know" or to admit that decisions made in the past might not have panned out as we had hoped.

Still, it's FAR better to ask and answer naive questions ahead of time, before you're blindsided by problems that may be hiding in plain sight. And if you keep it up, you might find that the steady practice of answering naive questions builds up your own maturity and the maturity of your organization.

[Full blog post.](#)

Posted by Michael on February 13, 2008 06:34 AM | [Permalink](#)

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Glad you liked the post, Michael!

Posted by: [Tim Walker](#) | [February 19, 2008 12:12 PM](#)

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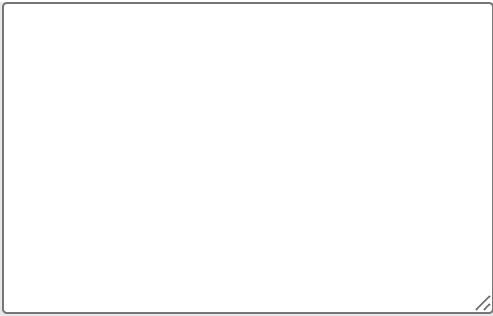
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