

LibraryCrunch

Service for the Next Generation Library: A Library 2.0 Perspective by Michael Casey

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Serving Others

This week we sent out a large number of emails to library customers in order to tell them about some new services we're offering. In response we received a fair number of replies, but this one stood out. I've edited it just a bit to protect the writer's privacy.

You can take her off your list as she recently died. It's ok. She was 89 and quite tired of the cancer. The library was a real benefit as she needed large print books and loved a good mystery! If you check her "check out" history you will see she used your library for years. Thank you for a great system. Can hardly wait for our new library to open.

Reminds us of why we do what we do.

Posted by Michael on August 24, 2006 09:58 PM | [Permalink](#)

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